

Room 250 City Hall Baltimore, MD 21202

October 14, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor

Kaliope Parthemos, Chief of Staff

Khalil Zaied, Deputy Mayor of Operations

Sameer Sidh, Director of CitiStat

FROM: CitiStat Team

SUBJECT: DPW- Bureau of Water & Wastewater, Executive Briefing



Making Progress

O Contractor Inspections. In progress work locations for surface repairs are inspected by City inspectors and are documented daily via the Inspector Daily Reports (IDR) reports. IDR's should be entered into the CM-14 database daily in order to be reviewed by Supervisors. An IDR report includes a work activity description, a list of the equipment on site, a list of personnel working the site, the number of hours each individual is present, and photos of the job site. The Bureau of Water and Wastewater has created a report that goes out weekly which identifies whether an IDR was created or approved. The report will also show whether certain fields in the IDR report were not filled out appropriately, such as "no picture", "no work order" and "no weather." The chart below shows the status of all IDRs submitted during the month of August. It is worth noting that all of the IDRs submitted have been submitted with all of the appropriate information and there are no IDRs missing or not approved. The IDR backlog has been addressed.

Period: 5/1/2016 to 10/1/2016 Total Missing Records for All IDRs														
Project Number	Total IDRs	Total IDRs Missing	Last IDR Date	Last Approver	IDRs not Approved	Comments	No DCL Uploaded*	Activity	(No Temp)	No Equip	No Field Force	No Pay Items	No Work Order	No Picture
						Resident Inspector			ı	T	Inspector	I		
	232	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	671	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	78	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	342	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	155	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	153	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	153	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	30	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	37	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	93	0	10/4/16		0	0	0	0	0	0	0	0	0	0
	153	0	10/4/16		0	0	0	0	0	0	0	0	0	0



• Needs Improvement

O Baltimeter Installations. The Department of Public Works is attempting to replace approximately 401,690 meters with new AMI water meters in an effort to provide more accurate billing. There are currently 4,039 remaining Baltimore City meters that need to be installed down from the 5,599 reported at the last CitiStat meeting. Of the 4,039 meters approximately 2,200 are under review and 1,900 have been returned to the contractor for installation. 13,658 meters still need to be installed in Baltimore County which is a decrease from the 15,448 reported at the previous CitiStat meeting. DPW is attempting to get the meter installation number down for the go live date, however, the meter shop has made it clear that they have enough staff to manually read the meters that have yet be replaced. The charts on the next page show the number of meter installations broken down by region. Nonetheless, the last few meters are proving difficult to resolve and are, therefore, taking a much longer time.

METER UPGRADES	TOTAL CONTRACTED METER	LAST REPORT TOTALS	TOTAL COMPLETED INSTALLS AS OF 10.3.16	TOTAL ACCOUNTS CANCELLED AS OF 10.3.16	ACCOUNTS REMAINING TO COMPLETE
CITY - Residential	402.452	405 460	106 420	4 447	2 277
	193,152	,	,	4,447	2,277
CITY - Commercial	6,028		4,222		1,762
CITY - TOTALS	199,180	189,147	190,650	4,491	4,039
COUNTY - Residential	197,618	185,068	186,514	75	11,029
COUNTY - Commercial	4,811	1,913	2,182	0	2,629
COUNTY - Totals	202,429	186,981	188,696	75	13,658
GRAND TOTAL	401,609	376,128	379,346	4,566	17,697

^{*}Commercial (meters 3+ inches, detector check meters, intermediate meters)